

Do something to be proud of.

“I have worked at Thames Water for about three and a half months. Starting in our billing contact centre, I’ve since had the opportunity to work with our extra care team, who support vulnerable customers. I applied after hearing good things from friends who already work at Thames Water, saying how much they enjoy it and how it is a good company to work for.

I really enjoy learning new things and challenging myself and, even in the short time I’ve been here, I have been able to get involved with different parts of the company, with so much support from everyone.

The thing I most enjoy is the people: Everyone is really friendly and always willing to help and there is endless support from your team managers and specialists.”



Alice Entwistle, Customer Service Advisor