

Do something to be proud of.

I've previously worked in customer facing roles within the hospitality industry, however I was looking for a job with more security and potential to push myself and reach higher goals.

I've been with Thames water since April 2023 and started off as an agent within FCR. Since then I've been striving to achieve higher and been given the opportunity to step up as specialist for multiple teams, bettering my knowledge and confidence. This has driven me to want to become a specialist and eventually a manager of my own team.

Thames Water strives to push their employees to better themselves every day, offering upskill opportunities and potential to work your way up to management. I would recommend anyone to join Team Thames as it's a brilliant company to work for.



Sean Stowe - First Contact Resolution